

Wednesday, 3rd June 2020

Dear Residents, Families and Friends,

COVID-19 (CORONAVIRUS) UPDATE

Over the weekend there were a number of announcements regarding the easing of COVID-19 restrictions across all states. Despite these amendments no changes have been made to the WA 'Visitors to residential aged care facilities directions', Industry Code for Visiting Residential Aged Care Homes during COVID-19 or the Australian Health Protection Principal Committee's (AHPPC) advice on residential aged care facilities.

Whilst there are no major changes to our current visitation or external excursion policies, we have reviewed our position in light of there being fewer visitor bookings than anticipated. Accordingly, we are very pleased to increase the duration of visits to The Richardson from 30 minutes to one hour (60 minutes), for those who would like longer visits, effective from Thursday, 4th June 2020. It is imperative that during visits everybody maintains the Government imposed mandatory 1.5m social distancing requirements.

Daily visits will remain by appointment, in the café, with a maximum of two guests who:

- are well (no signs/symptoms of infection such as sore throat, cough, running nose, shortness of breath, fever or chills);
- have not travelled internationally/interstate in the previous 14 days;
- have not had contact with anyone at risk of, or confirmed as having COVID-19;
- are vigilantly practicing social distancing, hand hygiene and cough etiquette; and
- have received and can provide written evidence of their 2020 influenza vaccination.

We know that many of you are keen to attend external events and celebrations. Please understand that at this time the advice from the Department of Health (DOH) is that only medical excursions be permitted. We are constantly reviewing the situation and will notify you of any changes to the regulatory authorities' COVID-19 requirements.

You can access the latest Government announcements and all our COVID-19 updates via our website, www.therichardson.com.au/covid-19-update/.

Thank you once again for your ongoing support during this time, please take care and stay safe.

Kind regards



Michelle De Ronchi

CEO, Oryx Communities