

Monday, 22 June 2020

Dear Residents, Families and Friends,

### COVID-19 (CORONAVIRUS) UPDATE

In addition to the wellbeing and social breaks that we implemented last week we are very pleased to announce the further easing of Aged Care Residential restrictions as per the 'Australian Health Protection Principal Committee (AHPPC) update to residential aged care facilities about minimising the impact of COVID-19'. Effective immediately:

- children of all ages are permitted to enter The Richardson. All visitors, including children, must adhere to restrictions on visitor numbers, **social/physical distancing** and hand hygiene and have proof of a current vaccination against influenza.

The AHPPC update also states that family members can visit residents in aged care for an unlimited time. However, this morning the West Australian Government confirmed that some additional restrictions remain in place in WA to protect vulnerable residents.

Including, visits limited to:

- a short duration
- one care and support visit per day, with a maximum of 2 visitors at a time
- emergency management, law enforcement or emergency response (for example, a police officer, fire fighter or ambulance officer)
- providing goods or services for the effective operation of our home.

You should not visit the home if you have:

- returned from overseas in the last 14 days
- been in contact with a confirmed case of COVID-19 in the last 14 days
- a fever, are unwell or have symptoms of acute respiratory infection (e.g. cough, sore throat, runny nose, shortness of breath)
- not had an up-to-date influenza vaccination.

## External Excursions

AHPPC continue to recommend that group excursions of residents be not permitted; this is in line with our current practice. Small family gatherings with residents require us to undertake risk assessment and approval process like the one we recently implemented.

Please understand that as a Residential aged care provider we must take responsibility for the health of visitors and staff to whom we grant entry to protect our most vulnerable community members. Residents' wellbeing and safety is at the center of our decision-making and we appreciate your continued support.

To read the complete statement please visit this link on our website [www.therichardson.com.au/covid-19-update/](http://www.therichardson.com.au/covid-19-update/).

Stay well and safe.

Kind regards



Michelle De Ronchi  
CEO, Oryx Communities