

Friday, 12 June 2020

Dear Residents, Families and Friends,

COVID-19 (CORONAVIRUS) UPDATE

Oryx Communities is committed to providing the care and service that places our Residents at the centre of everything we do.

Over the last few months, the Covid Pandemic has had wide reaching impact on Residents, loved ones, friends and our staff. As the Government says: “We’re all in this together”.

On 6 June 2020, the WA State Government moved into Phase 3 of the Covid Roadmap which saw changes including certain businesses being able to open, the number of people in various types of venues increase and the 4sqm rule reduced to 2sqm. WA still has a hard border and has had several days in recent weeks with no new cases of COVID-19.

Our State Government also offered asymptomatic COVID-19 testing in the community – here at The Richardson we took advantage of the offer and we had approximately 38 staff undertake voluntary testing. All of our staff only attend work if they are well, and prior to commencing work in your home, have had their temperature taken upon sign-in.

As of today, we still have the WA Health Department “Visitors to Residential Aged Care Facilities Directions No2” in place – which means that we can still only have 1 visit per resident, per day to a maximum of 2 visitors for that visit (unless there are exceptional circumstances). In addition to the WA Health Department Direction No2, we also adhere to our legal responsibilities for infection prevention and control under the Aged Care Act 1997 and Aged Care Quality Standards.

The Federal Health Department also require us to postpone any large group visits, gatherings and external excursions.

With the above in mind and keeping our Residents at the Centre of all of our decisions, we have assessed the risk and we consider it appropriate to explore “Wellbeing and Social Breaks”.

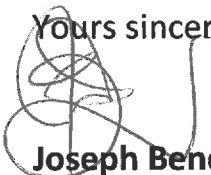
What is proposed is as follows:

Wellbeing and Social Breaks – Family and Friends

- Resident must stay with Family or Friends for the entire duration of a “Break”.
- 24hrs prior to the commencement of the Break (or before 12pm midday on the Friday before a weekend) – our “Request for Well Being Break – Family and Friends” form is completed and submitted to myself for approval.
- The Break is:
 - at a resident’s Family or Friend’s home; or
 - In a small café or restaurant; or
 - In an outdoor public place; and
 - is of 2hrs maximum duration.
- Everyone in contact with the Resident:
 - adheres to Hand Hygiene and Social distancing protocols;
 - has had their flu vaccination (where possible and appropriate);
 - are well;
 - do not have any symptom, even a minor symptom, or respiratory illness (cough, shortness of breath, sore throat, runny nose or nasal congestion); and
 - have not been in contact with anyone who has been suspected nor confirmed with Covid19 in the previously 14 days.
- We also request that during the Break:
 - Public Transport is not used;
 - Ride Sharing services are not used; and
 - The Covid 19 Application be in use.
- On return to The Richardson, the Resident / Family Member must:
 - utilise the Hand Sanitiser;
 - sign in;
 - record their temperature at Reception; and
 - Confirm the above and that their “break” was in accordance with the submitted form – if not this will be recorded in the register.

If the risk assessment changes for any reason, then this proposal may be revoked or revised.

Yours sincerely



Joseph Bender

General Manager - The Richardson