

Tuesday, 3rd March 2020

Dear Families and Friends,

COVID-19 (CARONAVIRUS) UPDATE

As a general rule, we ask that if you are feeling unwell, that you do not visit your loved one here at The Richardson until all symptoms have passed and a period of several days have elapsed.

With regards to Covid-19, if you have or have been in have contact with anyone who has recently travelled from (or via) China, Italy, South Korea or Iran we ask that you do not visit for a period of 14 days.

I have attached a "Covid-19 information for residents of residential care services and family members". There are many sources of information about Covid-19 and in an effort to help you navigate some of the sources we use, I have listed the key websites below:

Residential Aged Care Update

<https://www.health.gov.au/resources/publications/coronavirus-covid-19-information-for-residents-of-residential-care-services-and-family-members>

Coronavirus Information

<https://www.health.gov.au/health-topics/novel-coronavirus-2019-ncov>

Coronavirus Daily Health Alert

<https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>

Whilst we are undertaking precautions to ensure the health and safety of your loved one, we need your help in taking the appropriate actions should you feel unwell, have travelled or have been in contact with someone who has travelled through those countries.

Kind regards

Joseph Bender

General Manager – The Richardson